



VictorReader Trek knowledge levels

Using internet podcasts

The Trek has a podcast feature which provides the ability to download and listen to internet podcasts. You can browse from a wide selection of genres, and you can also search for a particular podcast feed by name.

In order to use the internet podcast feature on the Trek, you must first set up the Trek with an available wireless network that has an active internet connection.

Refer to "Using the Trek 2 with wireless networks" for information about how to set up and connect the Trek with a wireless network.

Once you have the Trek set up with and connected to a wireless network with active internet connection, you can now start to use the internet podcast features.

Podcasts and feeds

The podcast feature works by subscribing to a podcast feed. The feed contains all the available individual podcasts, where you can then select a specific one to download. The Trek will then subscribe to that feed and will automatically download other episodes from the same feed.

When you subscribe to a podcast feed, the Trek will automatically download any new episodes from that time onwards. Any older episodes that were broadcast before you subscribed to it will not be downloaded automatically.

You can however manually download older episodes for a feed by selecting them to download using the "Get More Episodes" option.

You can select an individual podcast to listen to after they have been downloaded. Podcasts are saved by default to the internal memory of the Trek. The Trek's internal memory provides 4GB of disk space. You can copy a podcast from the internal memory to your SD card later if desired. Podcasts will appear in the Podcasts section of the Online Bookshelf. If you copy a podcast from the internal memory to your SD card, the podcast will then also appear in the Podcasts bookshelf of the Offline Bookshelf.

Downloaded podcasts in the Online Bookshelf are available to listen to even when you are not connected to a wireless network (offline), or you have Airplane Mode turned on. The same applies to podcasts that have been copied to the Offline Bookshelf.

Key terms

Podcast feed: an individual podcast feed is a collection of one or more podcasts (episodes) from a provider, for example BBC Radio 4. A podcast feed can contain one or more episodes.

Episode: an episode is an individual podcast itself. An episode will be an audio file, such as MP3, WMA, etc. An episode is part of a podcast feed. There can be one or more episodes in an individual podcast feed.

Selecting a podcast feed

When you first turn on the Trek, if Airplane Mode is turned off, the Trek will launch the wireless connection and you will be placed in the online bookshelf list. You need to have Online bookshelf mode open. If you are using a different mode, press and release the **Online button** until Online bookshelf mode is selected.

Press and release **Key 1** to cycle through the internet radio bookshelf list until you get to the Podcasts option.

Note: The internet bookshelf list can contain various items, which can include Internet Radio, References, Podcasts and Favourites (depending on whether you have saved any Wikipedia or Wiktionary articles, or set any radio stations as favourites).

Refer to "[6 Using internet radio](#)" for information about using the internet radio features.

Refer to "[Using Wikipedia and Wiktionary lookup](#)" for information about saving a Wikipedia or Wiktionary article to the Trek.

You will be placed on the "Add Podcast Feed" option. The list will always contain one particular item, which is named "Add Podcast Feed". If you have

subscribed to one or more podcast feeds and downloaded some podcasts, these podcast feed(s) will be shown in the Podcasts list.

Note: When you have selected any item from the Internet Radio bookshelf, you can get back to the Online Bookshelf list at any time by pressing and releasing **Key 1**. You can then choose the desired option from there.

Note: When you are in the list of episodes for a particular podcast feed, you can get back to the main podcast feeds list by pressing and releasing **Key 1**.

Adding a new podcast feed by genre

The process of adding a new podcast feed is referred to as "subscribing" to the podcast.

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf. You will be placed on item 1, which is the "Add podcast feed" item. Press and release the **Confirm key**.

You will be prompted "Title search". Press and release **Key 2** to get to the "Browse by category" item. Press and release the **Confirm key**.

You will now be placed in a list of all the available genres. The genres list contains the following items;

- Arts
- Comedy
- Education
- Kids and Family
- Health
- TV and Film
- Music
- News and Politics
- Religion and Spirituality
- Science and Medicine
- Sports and Recreation
- Technology
- Business
- Games and Hobbies
- Society and Culture
- Government and Organisations

To move through the list of genres, use **Keys 2 and 8**.

To select the desired genre, move to the genre in the list, and then press and release the **Confirm key**.

You will now be placed in a list of the results for the selected genre. To move through the list of results (podcast feeds), use **Keys 4 and 6**.

To select the desired podcast feed to add, move to the podcast feed in the list, and then press and release the **Confirm key**.

You will now be prompted that you are subscribed to the new podcast feed and the name of the podcast feed will be given.

Press and release **Key 1** to return to the Podcasts feeds list.

You can now proceed to select and download podcasts from that podcast feed. Refer to "Obtaining more episodes for a podcast feed" for information about how to download episodes of a podcast feed.

Adding a new podcast feed by searching by name

The process of adding a new podcast feed is referred to as "subscribing" to the podcast.

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf. You will be placed on item 1, which is the "Add podcast feed" item. Press and release the **Confirm key**.

You will be prompted "Title search". Press and release the **Confirm key**.

You will be prompted "Enter text to search". You are now placed in the search field where you need to enter the name of the podcast feed that you want to subscribe to.

The Trek automatically goes into text entry mode at this point. Text entry mode is the same as that used for text search in a text file or book, as well as the search music bookshelf feature, the Wikipedia and Wiktionary word lookup, and the internet radio search feature.

The Trek's numeric keypad is used to enter characters for podcast feed searches.

The key assignments are as follows (default English Trek):

Key 1: 1, period, comma, question mark, hyphen/dash, backslash, colon, semi-colon, apostrophe, quotation mark, forward slash, less than sign, greater than sign, left square bracket, right square bracket

Key 2: a, b, c, 2

Key 3: d, e, f, 3

Key 4: g, h, l, 4

Key 5: j, k, i, 5

Key 6: m, n, o, 6

Key 7: p, q, r, s, 7

Key 8: t, u, v, 8

Key 9: w, x, y, z, 9

Key 0: space, 0, exclamation mark, at (@) sign, number sign, dollar sign, percent sign, circumflex, ampersand, asterisk, left parentheses, right parentheses, underscore, plus sign, equals sign, pound sign, euro currency sign, yen sign

To toggle capitalisation On / Off, press and release the **Bookmark key**.

If the Trek is multilingual, the keypad offers other characters that are applicable to the currently selected TTS language.

To enter a character, press the appropriate number key the appropriate number of times. For example, to enter B, press and release **Key 2** twice. The entered character is announced by Trek when you have finished pressing the appropriate key (however, any other characters assigned to that key are not announced as you pass through them, for example A on Key 2 if you're entering a B).

If you are entering consecutive characters that are assigned to the same key, e.g. AB, you need to pause after entering the A until Trek announces "A". You can then enter the B.

If you are entering consecutive characters that are assigned to different keys, e.g. TA, you do not need to pause between entering characters.

When you have entered the desired characters to search for, press and release the **Confirm key** or the **Play/Pause button** to begin the search.

You will be prompted "Please wait" during the search.

When the search has been completed, if Trek located some result(s) (matches) for the search, you will be prompted "Found results", followed by the total number of results.

To move through the results list, use the **Keys 4 and 6**.

To move to the previous result, press and release **Key 4**.

To move to the next result, press and release **Key 6**.

To select a podcast feed to subscribe to, move to the desired podcast feed (result) in the list, and then press and release the **Confirm key**.

You will now be prompted that you are subscribed to the new podcast feed and the name of the podcast feed will be given.

Press and release **Key 1** to return to the Podcasts feeds list.

You can now proceed to select and download podcasts from that podcast feed. Refer to "Obtaining more episodes for a podcast feed" for information about how to download episodes of a podcast feed.

Adding a new podcast feed by choosing from the HumanWare suggested podcasts list

The process of adding a new podcast feed is referred to as "subscribing" to the podcast.

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

You will be placed on item 1, which is the "Add podcast feed" item.

Press and release the **Confirm key**.

You will be prompted "Title search". Press and release **Key 2** to get to the "HumanWare Suggested Podcasts" item. Press and release the **Confirm key**.

You will be placed in a list of the podcasts suggested by HumanWare for the currently selected region.

To move through the list of suggested podcasts, use **Keys 4 and 6**.

To select a podcast and subscribe to it, move to the desired podcast in the list, and then press and release the **Confirm key**.

You will now be prompted that you are subscribed to the new podcast feed and the name of the podcast feed will be given.

Note: If you want to select a different geographical region for the HumanWare suggested podcasts list, refer to the instructions in the "Setting the desired region for HumanWare suggested podcasts" section later in this document.

Removing an existing podcast feed

The process of removing an existing podcast feed is referred to as "unsubscribing" from the podcast.

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf. You will be placed on item 1, which is the "Add podcast feed" item. Use Keys 4 and 6 to move through your podcasts list. You will firstly need to move to the podcast feed that you want to remove.

Press and release **Key 3**. You will be prompted "Unsubscribe podcast feed". Press and release the **Confirm key**.

You will be prompted with the name of the selected podcast feed, followed by the message "Press the Confirm key to confirm, or any other key to cancel".

Press and release the **Confirm key** to unsubscribe from the selected podcast feed.

The selected podcast feed will now be removed from your Podcasts feeds list.

Listening to an existing episode of a podcast feed

To listen to an existing episode of a podcast feed, follow these steps;

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

Note: It is possible to change which podcast feeds are presented in the Podcasts feeds list. There are two options that you can choose from: All and New. You can toggle between these two options by using Keys 2 or 8. After selecting the desired option, you can then continue to use Keys 4 and 6 to move through the Podcasts feeds list.

When All is selected, all podcast feeds that you have added (subscribed to) will be presented in the list.

When New is selected, only podcast feeds that have new episodes available to download will be presented in the list.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to open.

Press and release the **Confirm key**.

You will be placed in the list of downloaded episodes for the selected podcast feed. Use **Key 4** or **Key 6** until you get to the episode that you want to listen to.

Press and release the **Play/Pause button**. The selected episode will start to play.

When a downloaded podcast episode is playing, all the standard Trek audio playback commands are available.

Note: You do not need to have the WiFi connection active in order to listen to an existing podcast episode. This feature will work even if Airplane Mode is turned on and WiFi is deactivated.

Going to a specific podcast feed or podcast episode

It is possible to use the Go To function to jump to a specific podcast feed or podcast episode by number.

To go to a specific podcast feed:

In the Podcasts feeds list, press and release the **Go To button**. The Trek will announce "Go to podcast feed".

Type the number of the podcast feed that you want to go to, and then press and release the **Confirm key**. You will be placed at the selected podcast feed. You can then press the Confirm button to open the list of episodes for that podcast feed.

As an example, the second podcast feed in the feeds list will have the number 2 assigned to it. To get to that podcast feed, you would use number 2.

Note: If you type a number and there is no corresponding podcast feed for that number, the Trek will inform you of this.

To go to a specific podcast episode:

In the list of podcast episodes for a selected podcast feed, press and release the **Go To button**. The Trek will announce "Go to episode".

Type the number of the podcast episode that you want to go to, and then press and release the **Confirm key**. You will be placed at the selected podcast episode. You can then press and release the **Play/Pause button** to start playback of the selected episode.

As an example, the third podcast episode in the selected podcast episodes list will have the number 3 assigned to it. To get to that podcast feed, you would use number 3.

Note: If you type a number and there is no corresponding podcast episode for that number, the Trek will inform you of this.

Getting information about podcast feeds and podcast episodes

It is possible to obtain information about podcast feeds, as well as individual podcast episodes.

To obtain information about a podcast feed in general:

In the Podcasts feeds list, move to the podcast feed that you want to obtain information about. Press and release **Key 5**. The Trek will announce all available information about the selected podcast feed.

To obtain information about an individual podcast episode:

In the Podcasts feeds list, select the podcast feed first. You will then be placed in the list of podcast episodes for that podcast feed. Then, move to the podcast episode that you want to obtain information about. Press and release **Key 5**. The Trek will announce all available information about the selected podcast episode.

Note: If you are listening to podcast information and you want to stop the announcement, press and release the **Cancel (Star) button**.

Automatic download of new podcast episodes

The Trek will automatically look for newly released podcast episodes (individual podcasts) for the podcast feeds that you have subscribed to. If the Trek is turned on, and you are connected to an active wireless network, the Trek will look for new podcast episodes that are available. If one or more podcast episodes are available, the Trek will automatically download them in the background. Note that the Trek will do this automatically, even if you are not currently using the Online (Internet) Bookshelf. This gives you the advantage of being able to obtain new podcast episodes whilst performing other functions on the Trek.

The default behaviour of the Trek is to issue a beep when a podcast is available, after which the podcast will be downloaded automatically. It is also possible to change this behaviour so that a message is given about the

podcast if desired, or you can set the Trek to not give any indication when a new podcast is available for download.

Refer to the "Setting the podcast notification option" section for guidance on how to change the behaviour of the Trek for indication of new available podcasts.

Note: If you want to download and listen to older episodes for any of your podcast feeds, you can manually look for and download older episodes. Refer to the "Obtaining more episodes for a podcast feed" section below for information and guidance about doing this.

Obtaining more episodes for a podcast feed

This option is useful if you want to obtain older episodes of a podcast feed. The Trek will not automatically download episodes that were broadcast before the date on which you subscribed to a podcast feed. If you want to download and listen to older episodes, you will need to use this option.

To obtain older episodes for a podcast feed, follow these steps;

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to obtain more episodes for.

Press the **Confirm button**.

You will be placed in the list of downloaded episodes for the selected podcast feed. Use **Key 4** or **Key 6** until you get to the "Get More Episodes" item.

Note: If there are currently no episodes in the list, you will be immediately placed on the "Get More Episodes" item.

Press and release the **Confirm key**.

You will be placed in the list of available episodes. Use **Key 4** or **Key 6** until you get to the episode that you want to download.

Press and release the **Confirm key**.

The Trek will now download the selected episode, and it will be placed in the Trek's internal memory.

Note: You can only select one episode to download at a time from the list. It is not currently possible to select multiple episodes in a list.

Canceling all current podcast downloads

It is possible to cancel all current podcast downloads. The Trek will automatically download any new available episodes of podcast feeds that you are subscribed to if you are connected to WiFi, but there may be an occasion where you want to cancel the downloads.

To cancel all current podcast downloads, follow these steps:

With the Online Bookshelf open, press and release **Key 7** twice to open the General Menu.

In the General Menu, you will be placed on the Cancel All Current Downloads option. Press and release the **Confirm key**.

The Trek will cancel all current podcast downloads.

Note: If you want to get the Trek to check for new podcasts and start downloading again, the easiest way is to power the Trek off, and then power back on again.

Move a downloaded podcast to the SD card

It is possible to move a downloaded podcast episode to the SD card in the Trek. By default, any downloaded episodes are saved into the Trek's internal memory, and will not be put onto the SD card by default.

The Trek's internal memory provides 4GB of disk space.

This option is useful when you want to save a specific episode to listen to in the future. This option will move the episode away from the default internal memory onto the SD card, where the episode is protected from the Trek's auto-deletion of downloaded episodes.

Note that it is also possible to prevent the auto-deletion of an existing episode without having to move the podcast to the SD card. Refer to the "Prevent auto-delete of an existing episode from a podcast feed" section later in this document for guidance on this.

To move a downloaded podcast episode from the Trek's internal memory to the SD card, follow these steps;

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to obtain more episodes for.

Press and release the **Confirm key**.

You will be placed in the list of downloaded episodes for the selected podcast feed. Use **Key 4** or **Key 6** until you get to the episode that you want to move to the SD card.

Press and release **Key 3** twice. You will be prompted "Move episode to SD".

Press and release the **Confirm key**.

You will be prompted "Press the Confirm key to confirm, or any other key to cancel".

Press and release the **Confirm key**.

You will be prompted "Moving episode", and the Trek will give percentage indications during the moving process. When the podcast episode has been moved, you will be notified of this with a "Move completed" message.

Move all episodes of a podcast feed to SD card

As of software version 4.6 and later, it is possible to move all downloaded episodes of a podcast feed to the SD card. To do this, follow these steps:

With the Online bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to obtain more episodes for.

Press and release **Key 3** until you reach the "Move all episodes to SD" item. Press the Confirm button.

You will be informed when the process has been completed.

Deleting an existing episode from a podcast feed

To delete an existing podcast episode, follow these steps;

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to delete an episode from.

Press and release the **Confirm key**.

You will be placed in the list of downloaded episodes for the selected podcast feed. Use **Key 4** or **Key 6** until you get to the episode that you want to delete.

Press and release **Key 3** once. You will be prompted "Delete episode".

Press and release the **Confirm key**.

You will be given the name of the podcast episode, followed by the message "Press the Confirm key to confirm, or any other key to cancel".

Press and release the **Confirm key**.

The Trek will delete the episode, and you will then be prompted "Episode deleted", and you will then be placed back in the list of existing episodes for the selected podcast feed.

Note: You can only select one episode to delete at a time. It is not currently possible to select multiple episodes in a list.

Delete all episodes of a podcast feed

As of software version 4.6 and later, it is possible to delete all downloaded episodes of a podcast feed. To do this, follow these steps:

With the Online bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to remove all episodes from.

Press and release **Key 3** until you reach the "Delete all episodes of this feed" item. Press and release the **Confirm key**. Press and release the **Confirm key** again to confirm deletion.

You will be informed when the process has been completed.

Prevent auto-delete of an existing episode from a podcast feed

The Trek will automatically download new episodes of a podcast feed that you are subscribed to. There is a limit to how many existing episodes it will keep in the memory. When this limit is reached, and the Trek downloads a new episode, it will automatically delete the oldest saved episode and will replace it with the new episode that has been downloaded.

It is possible however to prevent auto-deletion of a specific saved episode for a podcast feed. This is useful in a case where you want to keep a specific episode. Note that you can also ensure that a specific episode is kept for

future listening by moving it from the Trek's internal memory (the default location for downloaded podcast episodes) to the SD card. Refer to the "Move a downloaded podcast to the SD card" section earlier in this document for guidance on this.

To prevent auto-deletion of a specific podcast episode, follow these steps;

With the Online Bookshelf open, press and release **Key 1** to cycle through the various bookshelves until you get to the Podcasts bookshelf.

In the Podcasts list of feeds, use **Key 4** or **Key 6** until you get to the podcast feed that you want to locate the episode for.

Press and release the **Confirm key**.

You will be placed in the list of downloaded episodes for the selected podcast feed. Use **Key 4** or **Key 6** until you get to the episode that you want to keep.

Press and release **Key 3** three times. You will be prompted "Prevent auto delete of episode".

Press and release the **Confirm key**.

You will be prompted "This episode will not be automatically deleted", followed by the name of the episode.

The selected episode will now be kept in future.

Setting the desired number of episodes to keep for podcast feeds

The Trek will automatically download new episodes of a podcast feed that you are subscribed to. There is a limit to how many existing episodes it will keep in the memory. When this limit is reached, and the Trek downloads a new episode, it will automatically delete the oldest saved episode and will replace it with the new episode that has been downloaded.

It is possible to control the number of episodes that will be kept (the limit).

To change this setting, follow these steps;

With the Online Bookshelf open, press and release **Key 7** four times to open the Podcasts Menu.

You will be placed on the number of episodes option. The current limit will be announced (number of episodes).

Use **Keys 4 or 6** to move through the available values.

To select the desired value, move to the value in the list, and then press and release the **Confirm key**.

The Trek will announce "Selected". The selected value for the number of episodes to keep is now set.

Setting the podcast notification option

It is possible to choose how the Trek indicates that a new podcast is available and has been downloaded.

By default, the Trek will automatically download new available episodes for podcast feeds that you are subscribed to in the background. When a new podcast episode has been downloaded, the Trek will issue a beep sound to notify you of this. This is the default behaviour.

To change the podcast notification option, follow these steps:

With the Online Bookshelf open, press and release **Key 7** three times to open the General Menu.

Press and release **Key 8** to move to the Notification Mode setting. The available options for Notification Mode are as follows:

- Beep only
- Beep and Message
- No notifications

When Beep only is selected, the Trek will issue a beep sound when a new podcast has been downloaded and is available.

When Beep and Message is selected, the Trek will issue a beep sound and an audible message when a new podcast has been downloaded and is available.

When No notifications is selected, the Trek will not issue any sounds or messages when a new podcast has been downloaded and is available.

To move through the available options, use **Keys 4 and 6**.

To select a notification mode, move to the desired mode, and then press and release the **Confirm key**.

The Trek will announce "Selected". The notification mode is now set to the selected option.

Importing podcast feeds

It is possible to import podcast feeds from an external file. This option can be used for two situations:

- If you have exported your saved podcast feeds from your Trek to your SD card, and at a later time you decide you want to bring those podcast feeds back to your Trek
- If you have some podcast feeds that have been exported to your SD card using the HumanWare Companion software, and you want to bring those podcast feeds across to your Trek

Refer to "Using the HumanWare Companion software" for information and guidance on exporting podcast feeds from your computer to the Trek SD card.

To import podcast feeds from your SD card, follow these steps:

Note: these instructions apply for podcasts that were previously exported from your Trek to your SD card, and also for podcasts that were exported from your computer to your SD card using the HumanWare Companion software.

With the Online Bookshelf open, press and release **Key 7** four times to open the Podcasts Menu.

In the Podcasts Menu, press **Key 2** or **Key 8** until you get to the Import Podcast Feeds from File option.
Press and release the **Confirm key**.

The Trek will announce how many podcast feeds were imported from your SD card to the Trek.

Note that when you have imported some podcast feeds to the Trek, the Trek will then begin to automatically download any new episodes for these podcast feeds.

Exporting podcast feeds

It is possible to export podcast feeds to the SD card. This option is useful in that it allows you to make a backup of your saved podcast feeds on your Trek.

To export your current saved podcast feeds to the SD card, follow these steps:

With the Online Bookshelf open, press and release **Key 7** four times to open the Podcasts Menu.

In the Podcasts Menu, press **Key 2** or **Key 8** until you get to the Export All Podcast Feeds to SD card option.
Press and release the **Confirm key**.

The Trek will announce "Export completed". The podcast feeds have now been exported to the SD card.

Note: The exported podcast feeds are saved in a special file. This file will appear on the root (top level) of your SD card, and is called "ExportedFeeds.opml". You can make a backup of this file on a computer for safekeeping if desired.

If you want to restore all the podcast feeds from this file to the Trek at a later time, you simply need to ensure that the podcast feeds file is saved on the root of your SD card. Then, follow the steps outlined in the "Importing podcast feeds" section just above in this document.

Setting the desired region for HumanWare suggested podcasts

It is possible to set the region for the HumanWare suggested podcasts. This setting controls which podcasts are presented in the list when you select the "Add podcast feeds" option.

The HumanWare suggested podcasts list has some podcasts that are popular for the selected region.

To change this setting, follow these steps:

With the Online Bookshelf open, press and release **Key 7** four times to open the Podcasts Menu.

In the Podcasts Menu, press **Key 2** or **Key 8** until you get to the HumanWare Suggested Podcasts option.

Use **Keys 4 and 6** to move through the list of regions. To select a region to use, move to the desired region in the list, and then press and release the **Confirm key**.

The Trek will announce "Selected". The selected region will now be in use.

Internet podcast troubleshooting

Is it possible to add a podcast from another source onto the Trek?

Yes, this is possible. You can easily transfer a podcast file onto the Trek SD card using the standard method of transferring files. You would need to have

downloaded the podcast onto your computer first, before you then transfer it to the SD card.

Refer to "Connecting Trek to a PC and transferring content" for information about transferring a podcast file from your computer to the Trek SD card.

Internet podcasts troubleshooting

Finally, we do support only UTF-8 podcasts. Some podcasts are in older text encodings like Windows 125x. They are not supported in this version but will be in the next update. If you have a couple of those podcasts I could validate if this is the case. Unlike internet radio that sometimes will limit broadcast within a country, I have yet to encounter any regional restriction on podcast.

The podcast feed I am looking for is not shown when I search by name.

ooTunes is a dynamic user-driven service and the database is constantly updated. You can request that a specific station be added by using the form on the ooTunes web site at: <http://help.ooTunes.com/contact>

The radio station I am attempting to play is not working.

You should first verify that your wireless connection is working correctly and that other stations can be accessed successfully. It is also recommended that you try the same station again later to determine if it might be only a temporary issue with that specific station.

If the station was found by searching or browsing ooTunes, please use the form on the ooTunes web site to report the problem:

<http://help.ooTunes.com/contact>

If it is a station from one of the HumanWare playlists, please report the issue to HumanWare technical support.

Note: The Trek currently supports MP3 and AAC format internet radio stations only. WMA (Windows Media Audio) format is not supported due to licensing restrictions.

Is it possible to add a custom radio station to play on the Trek?

Yes; this is possible. Custom stations or playlists can be added using the HumanWare Companion software for the PC.

Refer to "Creating and importing an internet radio playlist into Trek" for information about adding a custom internet radio station onto the Trek so that it can be played back.